



Troubleshooting

In case of unexpected operation, perform each test sequence listed in Table 1 below before contacting Vyv Technical Support. Record any inconsistencies with the Expected Result and share with Vyv Technical Support for suggested corrective actions.

Test Configuration					Expected Result	Notes
Sequence ID	Line Voltage	Room Power Switch	Mode Switch	Test Button		
1	ON	ON	Closed (White)	Open	White at Full Output	
2	ON	ON	Open (Violet)	Open	Violet	
3	ON	OFF	Closed (White)	Open	No output	
4	ON	OFF	Open (Violet)	Open	No output	
5	ON	OFF	Open (Violet)	Closed (pressed)	White at dimmed output	There will be a slight flickering during the transition when test button is pressed.
6	ON	OFF	Closed (White)	Closed (pressed)	White at dimmed output	
7	OFF	Either	Open (Violet)	Open	White at dimmed output	There will be a slight flickering during the transition when test button is pressed.
8	OFF	Either	Closed (White)	Open	White at dimmed output	

Table 1: Troubleshooting Test Sequence